

Terms & Conditions for Learn Bass Lessons During School Time - Pupils and Parents of.

1) Invoicing and payment of lesson fees

Learn Bass teaching terms generally coincide with the local school terms. Lessons are to be paid 2 weeks before the end of each term.

Invoices will be sent to you via the email address given to us when you enrol. Please ensure this email address is kept up to date and inform us of any changes in contact details; mobile numbers, home phone and email addresses.

The invoice will show payment methods and payment references for your child.

Invoices will continue to be sent to you unless you leave the school. Each invoice will be for the preceding full term. We do not charge for Half-term holidays or Bank Holidays, although supplementary lessons are sometimes available.

All tuition fees must be paid by the last day of term or may be subject to 7% daily interest above standard BOE rates.

Payment can be made by direct bank transfer by cheque or cash.

2) Lesson Alterations

Learn Bass's aim is to ensure that lessons are as consistent as possible; however there will be times where alterations are necessary:

Teacher's absence: In the event of a teacher being absent, we will organise for an alternative, teacher to cover. If this is not possible, the teacher will endeavour to make this lesson up before the end of term. This will usually be on the same week.

Change in Pupil Ability: We constantly monitor classes to ensure that progress is being made and that classes are suitable for all who attend.

Weather Conditions: If weather such as snow is forecast, we will continue to run lessons unless we feel it is dangerous to our teachers and pupils. If we have to cancel a lesson due to weather conditions, we will notify you at the earliest opportunity and endeavour to make the lesson up as soon as possible. If a pupil does not attend a lesson, or the rescheduled lesson provided due to weather conditions, but their particular teacher is on site teaching, the lesson will be forfeited.

3) Lesson Cancellations / Terminations

On rare occasions Learn Bass may need to cancel a lesson. On these occasions lessons will be rescheduled at where possible a mutually agreeable time.

We will always notify you of a cancelled lesson via phone or email, which will be sent to a designated parent/guardian with the contact details that have been given to us.

If a pupil misses a lesson which is not as a consequence of a Learn Bass cancellation, the lesson is forfeited.

If a parent / pupil wishes to withdraw from lessons a full terms notice must be given in writing in advance of the start of that term in order that the pupil's lesson space may be filled with a new student. Less than one terms notice will result in the full term being invoiced in lieu of notice. There are no exceptions as all pupils enjoy discounted rates which are costed out against a maximum attendance rate.

Notice can be given via our admin office at info@LearnBass.co.uk .

If the pupil wishes to withdraw from lessons before the end of the term then the whole term will be billable plus the subsequent term will become billable in order that we may replace the student.

7) Variation to the Terms and Conditions

These terms and conditions may be updated on occasion. You will be notified of any changes in advance via email. If you do not agree with changes to these terms and conditions, you are entitled to terminate the lessons by providing us with a full terms notice in writing and full terms fees as minimum. Terms and Conditions are published on our website.